



Digital Health Canada
BC 2026
CONFERENCE
A G E N D A

8:00 a.m.	Registration + Networking Breakfast
9:00 a.m.	Opening Remarks <ul style="list-style-type: none"> • Bob Baker, Cultural Advisor, Performer; Chris Carvalho, Board President, Digital Health Canada; Shelagh Maloney, CEO, Digital Health Canada
9:15 a.m.	Built With Patients: Digital Health That Earns Trust and Improves Care A brain tumour diagnosis turned Claire into a “non-routine patient” navigating disconnected systems and forcing her to build her own “single source of truth” just to manage her care. In this keynote, Claire will connect lived experience with digital health practice to show why solutions must be designed with patients, families, and caregivers and not delivered to them. Claire Snyman , Health Care Advocate, <i>Two Steps Forward</i>
10:25 a.m.	Technology-Enabled Care at Home: Practical Models for Supporting Seniors This session explores practical, technology-enabled care models that support seniors in remaining safely and independently at home while easing pressure on long-term care systems. It will examine how these programs are being implemented, the policy and funding structures that enable them, the role of technology in bridging care gaps outside traditional facility-based care, and the impact that these programs have on patients. Grounded in real examples from British Columbia, the discussion highlights patient experience and the measurable impact on quality of life, long-term care waitlists, and system capacity. Derrick Bernardo , President and CEO, <i>Broadmead Care</i> ; Glenn Maxwell , Client Partner, <i>Broadmead Care</i> ; Ian Rongve , Assistant Deputy Minister, <i>Ministry of Health</i>
11:10 a.m.	Networking Break
11:40 a.m.	 CIHI Unlocking the Potential of Canada’s Hospital Data: Enabling Timely Insights and Innovation (Sponsored by CIHI) CIHI is partnering with provinces, territories, and hospital organizations to modernize hospital data, making pan-Canadian insights available faster than ever before. By improving the timeliness, quality, and usability of hospital data, this work supports health system leaders, clinicians, and governments in responding to emerging health issues, emergency department pressures, and hospital capacity challenges. Transforming hospital data requires strong collaboration and responsible data stewardship across the health system. CIHI is advancing near real-time data flows and modernizing hospital data standards to create a strong foundation for connected care and future innovation. A key focus of this work also involves partnering with hospital and health authorities to assess the potential of AI-assisted coding and automation to make meaningful improvements to manual coding workflows, overall data quality, and clinical documentation. Working with partners, CIHI is developing an approach to evaluating these innovative tools, along with an implementation toolkit to support future scale and spread. This session will explore CIHI’s vision for near real-time, fit-for-purpose hospital data flows; how collaboration across the hospital sector is enabling innovation; and insights on how AI-assisted coding can improve data timeliness and quality, reduce administrative burden, and support coders in focusing on more complex and value-added work. Monique Rasmussen , Regional Director, <i>Coding & Informatics, Providence Health Care</i> and Juliana Wu , Executive Director, <i>Health Data Advancement, Canadian Institute for Health Information</i>
PETAL	 Bridging the Gaps: Connecting Practices, Communities & Care in BC’s Digital Era (Sponsored by Petal Health) British Columbia is in the midst of an evolving health landscape that demands deeper integration. Building connections across primary care networks, digital systems, and provincial policies to offer a seamless, patient-centered experiences for both providers and communities is essential. This panel discussion with Dr. Baldev Sanghera , Family Physician, <i>Doctors of BC President-Elect</i> , and Dr. Jaron Easterbrook , Family Physician, <i>Family Practice Services Committee Member</i> , will explore the intersection of care delivery, technology, and system-wide alignment in British Columbia through their combined decades of clinical and operational expertise. Moderated by Elliot Desilets of <i>Petal Health</i> .
12:25 p.m.	Networking Lunch
1:25 p.m.	Connecting Practices, Communities + Care: The Power of Shared Primary Care Data The Health Data Coalition (HDC) empowers family physicians and nurse practitioners by putting meaningful clinical data in their hands. Through the HDC Discover application, providers gain insights into their patient populations, identify strengths, and uncover opportunities to improve care. In family medicine, data is more than numbers—it represents relationships with known people and their stories, often with life-changing outcomes. HDC Discover offers over 400 practice measures, aggregated at individual, clinic, community, regional, and provincial levels. Users can compare trends across groups, visualize their impact, and see how collective efforts drive better patient outcomes. This session will share how through trust and connection, primary care data connects practices, strengthens communities and transforms care delivery. Gayle Grout , Executive Director, <i>Health Data Coalition</i> ; Dr. Cole Stanley , Medical Director, <i>Health Data Coalition</i> ; Dr. Lawrence Yang , Medical Director, <i>Health Data Coalition</i>
2:20 p.m.	The BYOAI Era: Healthcare’s Next Big Risk—or Its Biggest Opportunity? The BC SCRIBE Trial As generative AI becomes ubiquitous, healthcare organizations are confronting the rise of “Bring Your Own AI” (BYOAI), as clinicians independently adopt consumer tools to address documentation and workflow pressures. While these tools may improve efficiency, unregulated clinical use introduces significant risks related to privacy, security, regulatory compliance, and liability—risks that bans have proven ineffective at addressing. In response, British Columbia launched the BC Scribe Trial, a first-of-its-kind, multi-vendor evaluation of ambient AI scribes designed to provide a governed alternative to unmanaged BYOAI. Led by PHSA with partner health authorities, the program evaluated six tools across multiple EMRs and care settings, spanning approximately 8,000 providers, guided by Canada Health Infoway’s Technology Evaluation Framework. Designed with scale in mind, the program established pathways for post-trial deployment through standardized, health authority-compliant contracts, a self-pay access model, enterprise support structures, and clear vendor accountability—forming a new public-private partnership model for safe, scalable, and trustworthy AI adoption. Dr. Angel Arnaout , Chief Medical Informatics Officer (CMIO), <i>Provincial Health Services Authority (PHSA)</i>
3:05 p.m.	Networking Break
3:35 p.m.	Closing Keynote: Addressing Health System Challenges <ul style="list-style-type: none"> • Cynthia Johansen, Deputy Minister, <i>Ministry of Health</i>
4:20 p.m.	Digital Health Canada Strategy Focus Group
4:35 p.m.	Closing Remarks <ul style="list-style-type: none"> • Shelagh Maloney, CEO, <i>Digital Health Canada</i>
5:00 p.m.	MeetUp on the 19th Floor