



DIGITAL HEALTH CANADA
ATLANTIC REGION
CONFERENCE 2024

TITLE
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8:00am Networking Breakfast

8:45 am Opening Remarks

- *Shannon Bott, Executive Director, Digital Health Canada*

9:00 am Nova Scotia: One Person, One Record

The OPOR Program brings together IWK Health, Nova Scotia Health, Cyber Security and Digital Solutions, and the Department of Health and Wellness, all working towards improved patient care across the province. This session will reflect on all the work achieved to date and the exciting next steps ahead.

- *Lindsay Bertrand, Chief Clinical Information Officer, Nova Scotia Health – OPOR Project /IWK*
- *Dr. Julie Maranda, Chief Medical Information Officer, Nova Scotia Health – OPOR Project*
- *Jamey Martell, MHI, PMP, CPHIMS-CA, Senior Director, One Person, One Record, Nova Scotia Health*

10:10 am Virtual Emergency Care Across the Atlantic Provinces

This panel discussion will explore the innovative use of telemedicine and digital health technologies to enhance emergency medical services in rural and urban communities. Experts from various healthcare sectors will discuss the implementation, challenges, and successes of virtual care platforms in delivering timely medical interventions. The panel will also address how these technologies are bridging gaps in healthcare access, improving patient outcomes, and reshaping the future of emergency care in the Atlantic region.

- *Cynthia Clarke, Director of eHealth Clinical Programs for Community & Virtual Care with Digital Health Services, Newfoundland & Labrador Health Services*
 - *Dr. Serge Melanson, Executive Clinical/Academic Head, Emergency Care, Horizon Health Network*
 - *Dr. Jan Sommers, Medical Director, Virtual Urgent Care and Virtual Emergency Care, Nova Scotia Health*
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11:00 am Networking Break

11:20 am **Patients FIRST, Technology Second**

Main Room

This session will focus on the current realities facing healthcare providers at the local, provincial, and national levels while providing strategies for organizations to optimize investments made in digital technology through the integration of medical devices.

This moderated panel discussion will allow the audience to hear the real life experiences of experts from across Canada as they have embarked on digital journeys keeping the patient first and technology second.

- *Lyn Baluyot, BScN, MHA, President and CEO, TransForm Shared Services Organization*
- *Margie Kennedy, Director of Transformation & Adoption/Education & Learning, OPOR Project*
- *Dr. Gillian Strudwick, Chief Clinical Informatics Officer and Scientist, CAMH, and Scientific Director (interim) of the Digital Innovation Hub, CAMH*

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11:20 am **Leveraging AI to Empower Clinicians, Improve Outcomes, and Create a Sustainable Workforce for Healthcare Practitioners**

Breakout Room

AI has remarkable potential in healthcare, from improving care for individuals and populations to alleviating the daily burdens of our clinical workforce for greater sustainability. In this session, Dr. Jigar Patel will discuss how AI will help clinicians reinforce safe medical practices, improve patient outcomes, and create more personalized experiences for all. He will explore how AI-powered clinical automation, including voice recognition technology, is alleviating the administrative burden on physicians. Attendees will learn how these innovations are helping physicians focus more on patient care, improving both their work-life balance and patient satisfaction. Learning Objectives:

- Understand the high level technical requirements for AI powered applications;
- Understand the advantages of AI-powered Oracle Health Clinical Digital Assistant in healthcare settings;
- Examine strategies for using AI to restore and enhance the physician-patient relationship through
 - novel application prototyping and development.

Speakers

- *Erin O'Halloran, Vice President, Canada, Oracle Health*
- *Dr. Jigar Patel, Senior Director in Product Management for Healthcare, Oracle*
- *Suzie Schmitz, Strategic Sales Executive, Oracle Health AI*

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12:05 pm Networking Lunch

1:05 pm **Canada's First Province-wide Care Coordination Centre (C3)**

Nova Scotia is at the forefront of health care innovation with the launch of Canada's first province-wide Care Coordination Centre (C3), a transformative initiative designed to improve patient access to health services, improve provider experience, and achieve greater system efficiency. C3 leverages real-time data to facilitate collaboration among healthcare providers across the province. By integrating real-time information, C3 ensures timely coordination of patient care and flow through the system. This collaborative approach not only streamlines communication but also supports healthcare professionals with actionable insights and a unified platform, ultimately fostering a more effective and patient-centered experience.

- *Jane Cooke, Interim Director – IMIT Core & PIEM, Nova Scotia Health*
- *Holly Monk, Patient Flow Manager, Nova Scotia Health*

2:05 pm **Collaborating Towards One Health Authority, One Patient, One Medical Record**

Newfoundland and Labrador is transforming their digital health environment. We have big plans to transform patient care through a single patient record in all care centers the Newfoundland and Labrador Health Services. Join us for a discussion on data sharing, interoperability and transformation

- *Amy Henderson, Senior Advisor, Health Information System transformation, Newfoundland and Labrador Health Services*

2:55 pm Networking Break

3:15 pm **Sustaining Atlantic Collaboration**

An exciting approach that aims to foster regional cooperation in developing and implementing digital health strategies across the Atlantic provinces. This group will serve as a platform for healthcare leaders, policymakers, and digital experts to share insights, best practices, and lessons learned from their respective digital health initiatives. By working together, the collaborative will drive innovation, harmonize digital health policies, and make informed decisions that enhance patient care and system efficiency across the region.

- *Christie Lutsiak, Executive Director, Digital Health, Department of Health and Wellness*
- *Colleen Rogers, Senior Director, Regional Engagement, Atlantic, Canada Health Infoway*
- *Moderator: Ryan MacNeil, Director, Digital Strategy & Governance System Integration Department of Health and Wellness, Nova Scotia Health*

4:15 pm **Closing Remarks**

- *Shannon Bott, Executive Director, Digital Health Canada*