

## C5 Healthcare Transformation

### Unit: CHIC5 Healthcare Transformation

Duration: 1:51:00



### Unit Objectives

By the end of this unit, learners will be able to:

- C5.1 Apply the basic theories, concepts and practices of management including: i. organizational behaviour and culture ii. human resources iii. financial and budget management iv. governance, accountability, risk analysis and management vi. procurement and vendor relationships, and vii. customer relationships
- C5.2 Contribute to organizational plans and strategies to ensure that information and systems enable business goals and strategy
- C5.3 Promote an information culture by facilitating appropriate uses of information and knowledge
- C5.4 Facilitate self, individual, team and organizational learning and development through the use of appropriate technologies, communication channels and organizational skills
- C5.5 Use audience-appropriate communication and language to present information and convey concepts to relevant stakeholders
- C5.6 Apply best practices in quality improvement and process engineering to facilitate business and clinical transformation
- C5.7 Contribute to ongoing evaluation of the functionality of systems so that they can evolve to support best practice in clinical care
- C5.8 Apply best practices of change management in the implementation of new processes or systems

### Supplemental Resource

