



ALL NATIONS
HEALTH PARTNERS

ANHP OHT DIGITAL TRANSFORMATION

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ABOUT THE ALL NATIONS HEALTH PARTNERS



The All Nations Health Partners evolved from the Kenora Area Health Care Working Group, which formed in 2015 to address a critical doctor shortage and cross-border issues.

The All Nations Health Partners (ANHP) include Indigenous, municipal and healthcare leaders who signed a Resolution in a ceremony in 2017 to work towards developing a seamless, patient-centred healthcare system. The ANHP aims to provide the right service at the right time, in the right setting, for everyone in the Kenora region.

In 2019, the ANHP became one of the first Ontario Health Teams and the first from the North, the smallest, and the only team with full Indigenous leadership and community partners.

COLLABORATIVE DECISION-MAKING FRAMEWORK



ALL NATIONS HEALTH PARTNERS OHT



WAASEGIIZHIG
NANAANDAWETYEWIGAMIG



Lake of the Woods
District Hospital



Township of Sioux Narrows/
Nestor Falls



Lake of the Woods
KENORA



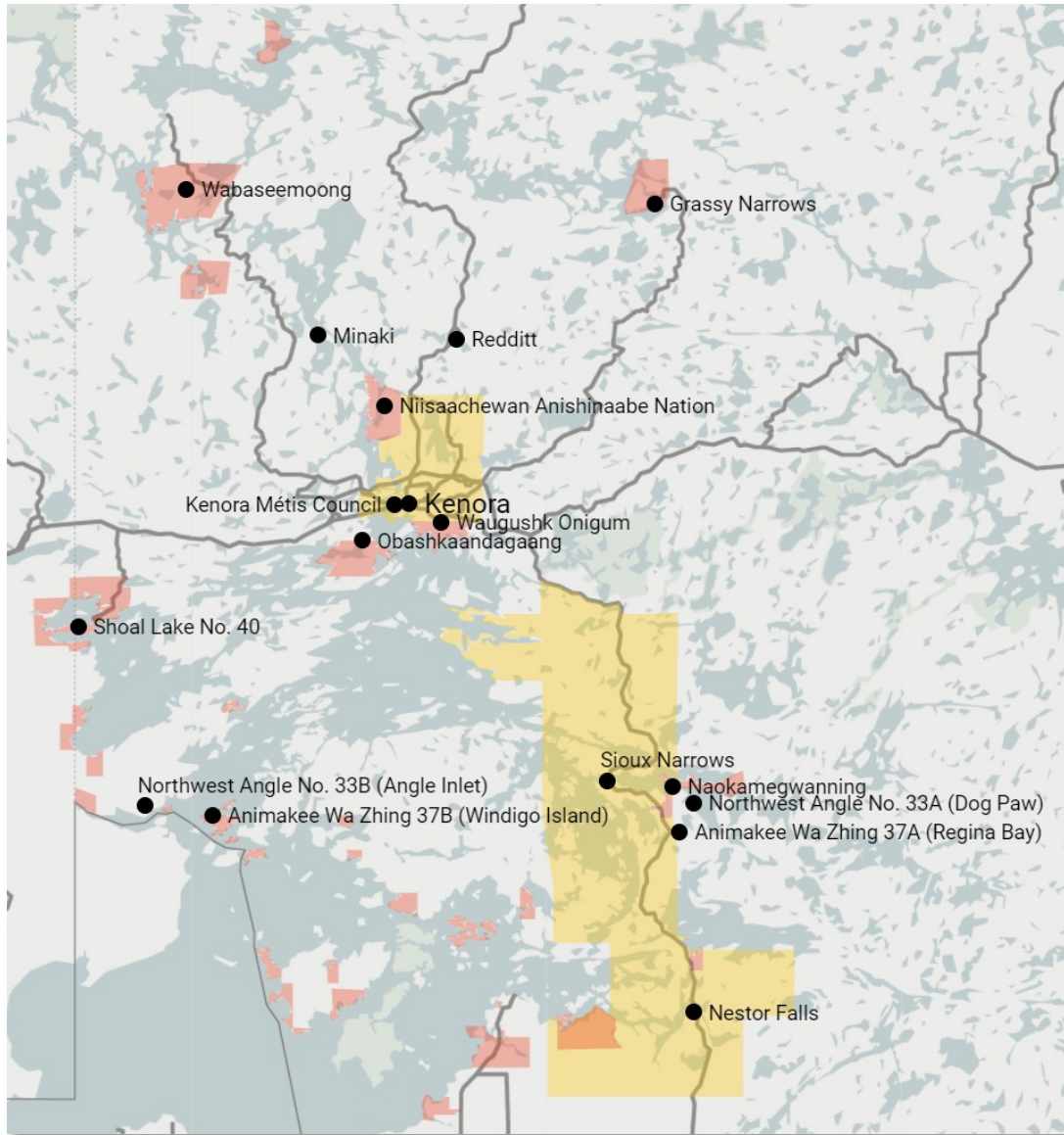
Corporation of the
City of Kenora

DoK
URA District of Kenora Unincorporated
Areas Ratepayers Association

Kenora Métis Council
Métis Nation
of Ontario

OUR COMMUNITIES

12 Indigenous Communities
2 Municipalities



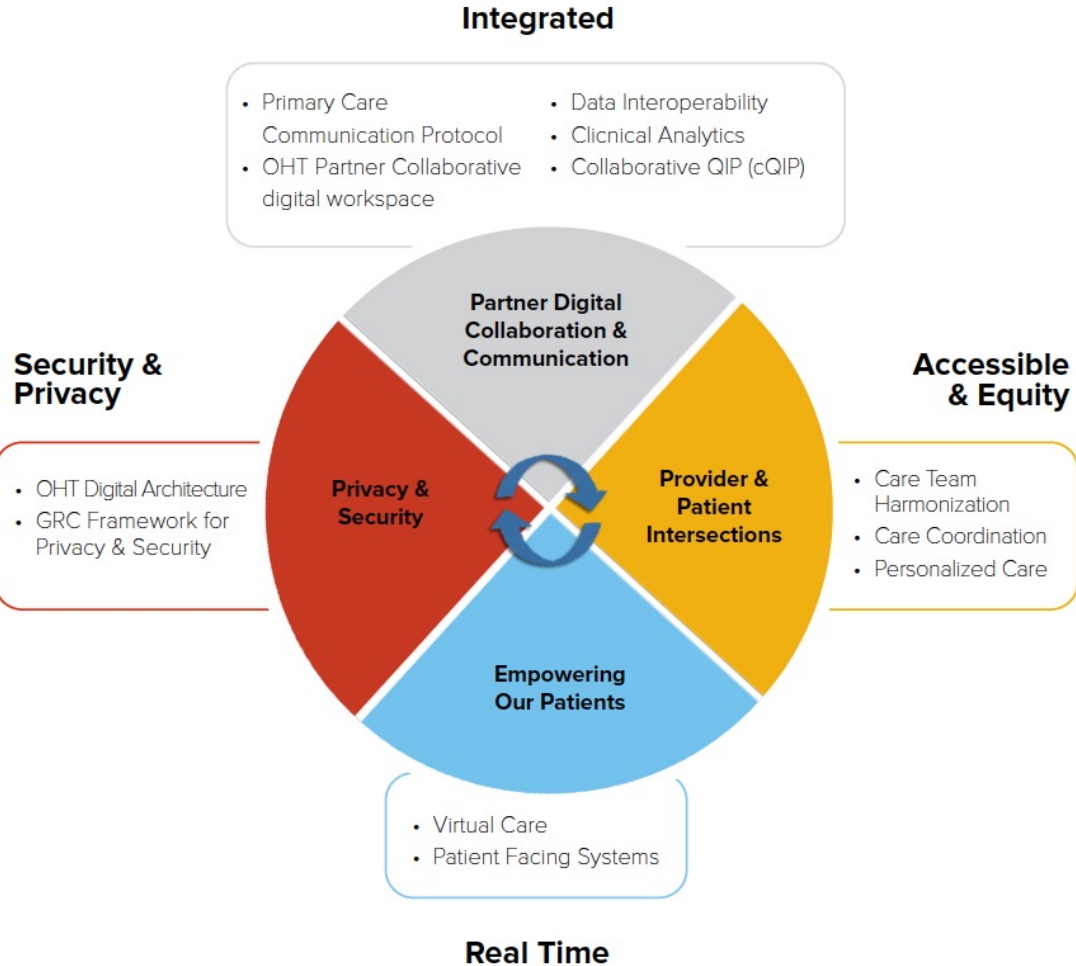
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DIGITAL STRATEGY

In collaboration the ANHP will create a digital community patient record that empowers our patients across all care settings, reduces duplication, improves patient safety while respecting patient privacy.



GOAL



Our goal is simple: a single community record, implement patient-facing systems; which includes virtual care, secure communications, to be able to maximize provincial systems, and to establish interoperability across the OHT.



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ACHIEVEMENTS (2021 -2023)

Secured collaborative OHT digital workspace - *Foundational work*

- Over 90 active users across the OHT
- Training and onboarding occurred in 2 weeks

GRC (Governance Risk and Compliance) – *Foundational work*

- Privacy and IT security requirements that the ANHP OHT expects vendors and service providers to meet.

Prioritized digital focus (Primary Care, Mental Health and Patient Facing Needs)

- 52 digital assets across the OHT – *Foundational work*

Procured Starlink and security appliances for all health centres in ANHP OHT partner First Nations communities.

- Installs in May / June *Foundational work*

Clinical System Renewal

- Prepared a plan for consolidation on instances *Foundational work*
- OH support
- Alignment to HIS renewal
- Includes patient-facing systems and access

Online Appointment Booking across ANHP OHT (primary care)

- 54 providers
- High satisfaction among providers and patients

Focused work based on Digital Strategy and said no to projects that did not directly align



ANHP eReferral SUCCESS

eReferral

- Wave 1 Diagnostic Imaging LWDH: Go live June 17, 2022
 - **GOAL:** 80% adoption within 6 months go-live: Jan 17 -June 17, 2022
 - **GOAL: Achieved 84%** Primary Care via eReferral 3356 out of 3988 total referrals
- **RESULTS:** Jan 1- Dec 31, 2023
 - **98.4% of primary care referrals via eReferral** (10754 referrals | 10582 received via eReferral)
 - *Fax has nearly been eliminated from primary care to diagnostic imaging.*
 - Opportunities for further adoption outside of the OHT

eReferral Expansion

- LWDH Receiver Sites (5 in total)
- Internal Medicine, Rehab, Visiting Specialists, Ambulatory Day, DI: total received via eReferral: **13346**
- **REHAB RESULTS:** Jan 1 – Dec 31, 2023
 - **71% of all referrals via eReferral** (2058 referrals | 1458 received via eReferral)
 - Opportunities for further adoption for fracture clinic referrals from Emerg to be sent via eReferral (90% sent via fax)
 - Actively investigating utilizing eReferral



ANHP eReferral SUCCESS

eReferral

- Total eReferral volume Jan 1 2023 –Dec 31, 2023, for ANHP sites:
 - **25,976 eReferral (for 11 ANHP receiving sites)**
 - **127 unique refers**
 - **Sending to 40 services receiving referrals across the North West**
 - **10,084 unique patients**



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CONNECTING HEALTH CENTRES

Who is the funding for and timelines. Updated June 21, 2022	APPROVED Ontario Health (Starlink Business Kit)	Engagement to explain project and process (January – Early March 2022)	Kit Ordered
ANHP Member Communities Health Centres & medical offices	Health Centre / Medical Office 100% cost of dish + 12 mo service + installation + security appliance	Engagement with Health Director or Delegate per Chief direction	Kits will arrive quickly after order. Install timing: Phase 1, 2, 3 listed below. **dependent on shipping
Animakee Wa Zhing #37A First Nation Health Centre (Regina Bay)	✓	✓	CONNECTED: May 6, 2022
Amimakee Wa Zhing #37B First Nation Medical Office (Windigo Island)	✓	✓	SCHEDULED: June 24
Asubpeeschoseewagong First Nation Health Centre (Grassy Narrows)	✓ Already connected – needs security equipment	Once security appliance arrives	Waiting for water to recede
Naothkamegwanning First Nation (Whitefish Bay) Naothkamegwanning Health Centre	✓	✓	CONNECTED: May 6, 2022
Niisaachewan Anishinaabe Nation Niisaachewan Health Centre	✓	✓	CONNECTED: April 28, 2022
Northwest Angle #33A First Nation Health Centre (Dog Paw)	✓	✓	CONNECTED: May 6, 2022
Northwest Angle #33B First Nation Medical Office (Angle Inlet)	✓	✓	SCHEDULED: June 24
Washagamis Bay First Nation Health Centre	✓	✓	CONNECTED: May 6, 2022
Shoal Lake #40 First Nation Health Centre	✓	✓	CONNECTED: May 26, 2022
Shoal Lake #39 First Nation Iskatwizaagegan Memorial Health	✓ Starlink kit already purchased – needs security equipment	Once security appliance arrives	Late May 2022
Wabaseemoong Independent Nations (Whitedog) Wab Shki Binay Seek Calai Memorial Health Centre	✓	No reply	CONNECTED: May 23, 2022
Wauzhushk Onigum Nation (Rat Portage) Wauzhushk Onigum Nation Medical Clinic	✓	✓	CONNECTED: April 26, 2022



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IMPACT ON CONNECTING THE HEALTH CENTRES

Approximately 4200 individuals in 12 communities are positively affected by adding reliable high-speed, low-latency internet to community health centres. Based on the 2016 census data from Indigenous Services Canada, this number is for on-reserve.

Approximately 1150 patients/families are positively impacted with access to Starlink; this data is based on the average monthly service in the community from multiple data sources, with variable data due to COVID. Primary Care providers were impacted with access to Starlink 20 (MD, NP, RN, RPN), plus many staff, including emotional wellness, traditional healers, and allied health professionals who are part of the interdisciplinary team travelling to communities.



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CHALLENGES



- Gate keeping
- Local capacity – Many Big Ideas – Small but Mighty Project Teams
- The word “Priority” has lost it’s impact



CONTACT INFORMATION



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