CHIEF EXECUTIVE FORUM
SPRING SYMPOSIUM

Building an Innovation Framework:
Governance and Lifecycle

Financing for the future –
key considerations for
transformational technology
investments (Invite your CFO)

Coast-to-coast digital transformation
strategic priorities

Change management to reduce digital
burden and burnout

MAY 30 - 31, 2023
TORONTO

The 2023 CHIEF Executive Forum Spring Symposium comes at an important time.
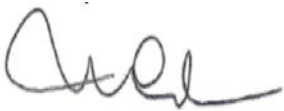
While Canadian health and healthcare delivery leaders continue to face post-pandemic challenges such as healthcare delivery inequities, burnout, and financial stress (all of which we will address at this meeting), I see interesting opportunities ahead.

The vision of pan-Canadian collaboration across regions, sectors, and care settings seems clearer than ever. Sharing of digital transformation strategies and agendas between professionals and organizations is starting to happen now—our roundtable discussions will touch on one example, and we will be taking a closer look at the culture of collaboration required to maintain momentum in pursuit of national interoperability and data sharing.

We will also address the need to provide structure and governance to support the many innovations in digital-first care delivery that flourished during the pandemic. How can we make sure they survive and thrive in the post-pandemic environment?

Our growing CHIEF Executive Forum membership provides an interactive, trusted environment to collaborate, exchange best practices, address professional development needs, and share your expertise in setting the agenda for the effective use of information and technology to improve health and healthcare in Canada.

I look forward to the discussions and deliberations in Toronto as our CHIEF Executive Forum members define the issues at hand and begin to put together collaborative solutions for the digital transformation of health and care in Canada.

Mark Casselman
CEO, Digital Health Canada

Tuesday, May 30

5:15pm   Cocktail reception and dinner to follow the conclusion of e-Health 2023
New Fort Hall, Hotel X, 111 Princes' Blvd, Toronto

Wednesday, May 31

8:00-9:00am   Networking breakfast
Beanfield Centre, Mezzanine Level, Rooms 200 ABC

9:00-9:10am   Welcome and opening remarks

9:10-10:10am   **Panel Discussion: Building an Innovation Framework: Governance and Lifecycle**
During this session, industry experts will share their respective journeys for building an innovation framework within their organization. Come prepared to share your experience in building capacity for innovation and how you've partnered with the broader ecosystem. Learn from others what stage of innovation maturity they have achieved and how they got there. What assessments were used? What criteria were used to rate and prioritize opportunities?

                  Dale Vandenborre, Lead Innovation Strategist, CAN Health, Horizon Health
Rowena Rizzotti, Vice-President, Healthcare & Innovation, Lark Group
Alan Forster, Executive Vice President, Chief Innovation and Quality Officer, The Ottawa Hospital
Moderator: Scott McMillan, President, Cercle Group

10:15-11:30am   **Concurrent Roundtable Facilitated Discussions**
Beanfield Centre, Mezzanine Level, Rooms 201BC

                  Roundtables are facilitated discussions around a specific topic where thought leaders and decision makers from across the country share experiences and provide insight, perspective, and knowledge in a unique interactive setting.

                  Participants will engage in discussion on their chosen topic, working towards the goal of a shared objective, recommendation, or 2-3 actionable takeaways.

                  Today's roundtable sessions will consist of 55 minutes of discussion followed by 20 minutes of knowledge sharing, during which each table will report their top takeaways to the plenary group.

11:30-12pm   Networking Break

Roundtable 1: Culture of collaboration and unconventional partnerships
Where do CHIEF Executive Forum members see more opportunities to increase collaboration for better results? By joining resources and expertise through a PPP, public and private stakeholders can reduce costs/burden, share risk, as well as gains, and help each other capture greater value. The efficiency and success of PPPs is dependent on strong governance and the integral role of a neutral innovation-enabler at the interface between public and private stakeholders.

Niraj Dalmia, Partner at Deloitte Canada, Adjunct Lecturer, Healthcare & Life Sciences AI Leader
Monika Kumari, Executive Director, Digital Standards and Credentials, Health Canada

Roundtable 2: Using data to address healthcare delivery inequalities
Healthcare data and analytics can drive innovation and improvements in the quality and efficiency of healthcare services, leading to better and more equitable patient outcomes. However, these can only be realized when data is high-quality, comprehensive, and integrated (see Pan-Canadian Health Data Strategy). Without this, lack of reliability, bias, and health data gaps will inhibit the promotion of equity and care delivery. During this roundtable, we will explore the role of data and analytics through use cases that demonstrate the potential of data-driven solutions to improve health care quality, equity, and outcomes.

Geoff Hynes, Manager, Canadian Population Health Initiative, CIHI

Roundtable 3: Reframing data privacy—from custodianship to stewardship
For too long, privacy constraints have been seen as barriers to data sharing and have prevented the realization of the benefits that come from shared data. What steps can be taken to reframe this view and complement the practices of data custodianship that protect information with concepts of data stewardship? Data must be kept safe, but how can we move forward with tools and governance that enable the use and sharing of data in ways that bring value to all participants in the health system?

Abigail Carter-Langford, Executive Vice President of Governance, Risk & Compliance and Chief Privacy & Security Officer, Canada Health Infoway

Roundtable 4: Shared pan-Canadian Interoperability Roadmap
In this session, Canada Health Infoway will provide a brief overview of the draft Canadian Interoperability Roadmap and an update on the progress to date, and discuss the next phase of work. One of the priority areas being pursued as part of the Roadmap is improving data portability and preventing data blocking, with an initial focus on data stored in electronic medical records used by GPs and specialists in their offices. CHIEF Executive Forum members can share their insights on obstacles that have prevented progress to date, how these can be overcome, and how best to mobilize the clinical and vendor community.

Abhi Kalra, Vice-president, Canada Health Infoway

12-1:00pm	**Panel Discussion: Financing for the future – key considerations for transformational technology investments (Invite your CFO)**

How are publicly funded healthcare delivery organizations moving forward with the modernization, innovation, and transformation required in their digital health strategies? Providers across the nation suffered significant operating margin losses as they battled inflation and a severe workforce shortage. Moreover, they are often restricted to older funding models that no longer translate into forecasted costs for moving to cloud, taking advantage of increased cybersecurity, or implementing analytics of patient data. What actions can healthcare providers take to achieve their goals to modernize their digital ecosystems given OPEX constraints? This panel will discuss topics such healthcare budgeting implications of SaaS arrangements, legal contracting considerations, health system funding policies that may be at play.

Bring your organization's Chief Financial Officer and join us for a thought-provoking discussion on how healthcare CIOs and CFOs can effectively navigate the funding and investment landscape to support innovation and transformation, while also maintaining financial sustainability and stability.

Darlene Dasent, Executive Vice-President and Chef Financial Officer, UHN
Shival Seth, Chief Technology Officer, Grand River Hospital/St. Mary's General Hospital
Fernando Pica, Chief Financial Officer and Vice President, Strategic Business Services, VCH
Young Lee, Vice President, Finance and Chief Financial Officer, The Hospital for Sick Children
Moderator: Elizabeth Keller, Business Development Executive, Public Sector, Canada (Healthcare), AWS

1:00-2:00pm	Networking lunch
2:00-3:15pm	**Update: Coast-to-coast digital transformation strategic priorities**

A strategic approach to healthcare digital transformation is crucial to addressing current Canadian healthcare challenges. This session will bring together representatives from each province and territory to update CHIEF Executive Forum members on their respective digital transformation strategies, strategic priorities, and plans. This session aims to increase intra-provincial collaboration, align digital health strategies nationally, and leverage each region's efforts in support of the others.

Jo Voisin, Assistant Deputy Minister, Strategic Policy Branch, Health Canada
Dr. Steven Hoffman, Vice-President for Data & Surveillance, Public Health Agency of Canada
Shannon Malovec, EVP Provincial Digital Health and Information Services, PHSA
Susan Anderson, Chief Information Officer, Government of Nunavut
Evan Mills, Director, Digital Health Program Branch at Ontario Ministry of Health

3:15-3:45	Networking break

3:45-4:45 **Panel Discussion: Change management to reduce digital burden and burnout**
As healthcare organizations continue to digitize their operations and workflows, healthcare professionals are experiencing an increasing burden of documentation and administrative tasks, leading to burnout and decreased job satisfaction. In this panel discussion, we will explore the different strategies and approaches healthcare organizations are using to manage change and mitigate the negative impact of the digital and administrative burden on health care providers and staff from a community medicine, hospital, and health organization perspective.

Join us for an engaging discussion on how healthcare organizations can successfully manage change in the digital age and promote a culture of well-being and resilience among their staff.

Dr. Chandi Chandrasena, Chief Medical Officer, OntarioMD
Dr. Tania Tajirian, Chief Medical Information Officer and Chief of Hospital Medicine, CAMH
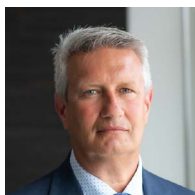*Nancy MacCready-Williams, CEO, Doctors Nova Scotia*
Moderator: Megan Stowe,Chief Regional Digital Solutions, Digital Health Information Services Provincial Health Services Authority

4:45-5:00 Closing remarks

Panel Discussion: Building an Innovation Framework: Governance and Lifecycle

Dale Vandenborre, Lead Innovation Strategist, CAN Health, Horizon Health - Dale is a well-known business and technology leader in Canada's healthcare information technology sector. With 30+ years of experience working in innovative information technology, Dale has deep & invaluable experience from many environments, jurisdictions and roles. As Lead Innovation Strategist at Horizon Health Network for the CAN Health Network Atlantic expansion project, Dale is leading an extensive ecosystem development collaborative bringing together key stakeholders and digital health companies in an online innovation community. Dale works with a network of more than 500 digital health organizations across Canada from his home in New Brunswick.

Rowena Rizzotti, Vice-President, Healthcare & Innovation, Lark Group - Rowena Rizzotti is a highly successful healthcare leader with more than 35 years' experience in executive-level leadership roles across multi-site, complex health and business environments.

Rowena holds two Masters Degrees in Management and Business Administration (MBA) and also holds an undergraduate degree in Psychology with a minor in Biochemistry from UBC. She is clinically trained as both a nurse and a paramedic.

Rowena served as VP of Operations for BC's largest private seniors' care operator and also served as a Chief Operating Officer for BC's Northern Health Authority among many other healthcare leadership roles in the health care sector. Rowena earned acclaim for her senior leadership of Fraser Heath's Clinical Programs and Operations including Surrey Memorial Hospital (SMH) and for overseeing the largest investment in BC's history; a $500 million critical care tower in Surrey, BC.

Rowena is a co-founder of Innovation Boulevard and the Health & Technology DISTRICT in Surrey, as well as the newly developing Health and Technology District Saint John, is responsible for having developed a research and innovation strategy for Fraser Health in 2012, as well as developed an Innovation Centre for Healthy Aging which won a 2015 Innovator of the Year Award in BC. Rowena also was an original founder and currently leads the planning for Canada's first Legion Veterans Village in BC. Rowena currently holds a number of senior consulting and strategic advisory roles with private sector organizations, and is a Mentor for SFU Beedie School of Business, was awarded the Business Woman of the Year in 2018, is a Board Member for the Surrey Board of Trade and is Chair of the Women in Business Team. Most recently, Rowena joined the Board of LifeLabs and was recognized by BIV Top 500 Business Leaders in 2022.

Panel Discussion: Building an Innovation Framework: Governance and Lifecycle
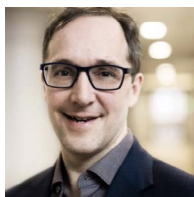
Alan Forster, Executive Vice President, Chief Innovation and Quality Officer at The Ottawa Hospital - Alan J. Forster MD, FRCPC, MSc is the Executive Vice President, Chief Innovation and Quality Officer at the Ottawa Hospital, Canada's largest Academic Health Sciences Center. His focus is enabling teams to create higher value health care – in which patient centered health outcomes are realized and health system costs are lowered.

Over his career, he has led research on patient safety and quality improvement. He performed the seminal work evaluating the incidence of adverse events following discharge from hospital. He has also led the Ottawa Hospital's data strategy which has been used to support research, operations, and planning. Overall, his work has led to over 240 publications in peer review journals and innumerable advances in quality of care.

In addition to his role at the Ottawa Hospital, Alan is a leader in the field of healthcare quality. He is a Professor of Medicine at the University of Ottawa and Senior Scientist at the Ottawa Hospital Research Institute. He provides ongoing advice to agencies at the local, national, and international levels, and he has served as associated editor for several prestigious peer-review journals.

MODERATOR Scott McMillan, President - PDG at le Groupe - Cercle - Group - With more than 30 years of executive management experience and a detailed knowledge of the healthcare and technology markets in both Canada and the United States, Scott has developed and managed action plans and strategies to transition numerous North American community-based and acute care institutions from paper-based health records management to electronic health record (EHR) systems. He has also developed strategic planning and business transformation processes, performed market and competitive analyses, defined marketing plans, developed promotional materials and identified investment opportunities for medium and high tech corporations. Scott's knowledge of health records management combined with a proven talent in analyzing abstract information has assisted leading edge institutions in clearly understanding the ROI of future Electronic Content Management and Enterprise Imaging Systems. His project experience has been acquired during mandates with some of the most reputed corporations and healthcare institutions in both Canada and the United States where he has managed and facilitated the implementation of multi-million dollar content management and EHR applications. Scott is a Certified Professional in Health Information and Management Systems (CPHIMS), has a certificate on Artificial Intelligence from MIT Sloan & MIT CSAIL, is a Certified Document Imagining Architect Plus (CDIA+), is fluently bilingual (English/French) and also speaks functional Italian.

Roundtable 1: Culture of collaboration and unconventional partnerships

Niraj Dalmia, Partner at Deloitte Canada, Adjunct Lecturer, Healthcare & Life Sciences AI Leader - Niraj Dalmia is a Partner at Deloitte Canada and is the Data Modernization and Analytics Offering Leader for Omnia AI (Deloitte Canada's Artificial Intelligence Practice). Niraj's primary focus is the Life Sciences and Healthcare Industry with a passion for large-scale projects that bring meaningful impact. Within healthcare, Niraj has focused on patient journey analysis, population health, precision health, health system improvements using advanced analytics and big data, digital app development, and digital twins using simulations. Niraj is also a sustainability champion with specializations in climate change, closed-loop supply chains, impact investing and design thinking, and an avid academic and writer. Niraj holds an academic appointment as an Adjunct Lecturer at the Dalla Lana School of Public Health; Institute of Health Policy, Management and Evaluation; University of Toronto. He completed his MBA at University of Oxford, Said Business School, and his MSc at Massachusetts Institute of Technology receiving the Sustainability Certificate.

Monika Kumari, Executive Director, Digital Standards and Credentials, Health Canada - An executive leader within the Government of Canada with 30 years of experience in private and public sector organizations. She is skilled in IT, Service Management, Business Transformation, Project Management and Business Architecture who can challenge the status quo, take risks, establish the vision and can partner with clients and vendor to deliver services. She is currently leading the Digital health interoperability work and the Proof of vaccination credentials program from a technical perspective at Health Canada. Previously, she managed the Infrastructure operations of 221 contact centers for the Government of Canada during the pandemic. Additionally, she has led several IT projects such as Email migration from legacy platforms and Enterprise mobile device management to enable public servants to migrate to IPhone and Android devices.

Roundtable 2: Using data to address healthcare delivery inequalities

Geoff Hynes, Manager, Canadian Population Health Initiative, CIHI - As manager of Population Health, Geoff oversees a portfolio of analytic and performance reporting products that support health systems with information that advances equity in healthcare. Geoff has over 20 years of experience in the health sector as a researcher, senior policy advisor, and manager. He has a graduate degree from McGill University's School of Human Nutrition and a Bachelor of Science in Biochemistry from Memorial University of Newfoundland. Geoff is also active in the community and has served on the Board of Directors of the Pinecrest-Queensway Community Health Center and as a mentor to Memorial's national award-winning ScienceM@tters program.

Roundtable 3: Reframing data privacy—from custodianship to stewardship

Abigail Carter-Langford, Executive Vice President of Governance, Risk & Compliance and Chief Privacy & Security Officer, Canada Health Infoway - Abigail joined Infoway in 2017 to promote Infoway's commitment to addressing health information governance, including the privacy and security of personal health information, throughout the digital health industry and within Infoway. She is also responsible for Infoway's risk management, compliance and legal functions. Prior to joining Infoway, Abigail served as Vice President, Human Resources and Chief Privacy Officer for eHealth Ontario and Chief Privacy Officer at the University Health Network. A Certified Information Systems Security Professional (CISSP), Certified Information Systems Auditor (CISA) and Certified Information Privacy Professional (CIPP/C), she also holds a Masters in Health Law from Osgoode Hall Law School.

Roundtable 4: Shared pan-Canadian Interoperability Roadmap

Abhinav Kalra, Vice President, Virtual Care Programs at Canada Health Infoway - Healthcare technology leader with experience in designing, establishing and executing large scale multi-year transformational programs with 100+ MM budgets, involving digital footprint and delivering value across healthcare providers, patients, provincial stakeholders. In my current role, I am responsible for building strategy to advance pan-Canadian digital health Interoperability, standardization of health data, drive adoption, and improve patient & clinician experience with digital health solutions.

Panel Discussion: Financing for the future – key considerations for transformational technology investments (Invite your CFO)

Darlene Dasent, Executive Vice-President and Chef Financial Officer, UHN - Darlene Dasent is the Executive Vice President and Chief Financial Officer at University Health Network (UHN) that has $3 Billion in annual revenues and expenditures; and $3 Billion in assets. Consistently named one of the top 5 best hospitals in the world by Newsweek, UHN is an integrated healthcare, research and education network of four hospitals: Toronto General Hospital, Toronto Western Hospital, Princess Margaret Cancer Centre, and Toronto Rehabilitation Institute, as well as The Michener Institute of Education, a college of applied sciences. UHN's leading clinical care is coupled with a compassionate, patient-centered approach to delivery of services at each of its 19 sites of care in Toronto and across Ontario.

As the chief financial steward, Darlene plays a critical role as a key business enabler through aligning strategic and financial initiatives with patient and TeamUHN priorities.

With over 25 years of leadership experience, Darlene is heading UHN's Finance Transformation by equipping and inspiring her team to anticipate, plan for and execute a model of financial governance that empowers our scientists, educators and care providers. Darlene is championing creativity and has been instrumental in developing financial governance models because she believes the health of any organization is intricately linked to the strength of its financial underpinning.

Darlene leads by example by valuing hard work and is committed to developing leaders. Named to the Women's Executive Network list of Canada's 100 Most Powerful Women, Darlene graduated from the University of Ottawa with a Bachelor of Commerce, Carleton University with a Psychology degree and is a Chartered Accountant CPA, CA.

Shival Seth, Chief Technology Officer, Grand River Hospital/St. Mary's General Hospital - Shival Seth is the Chief Technology Officer for two of the leading hospitals in South Western Ontario, Grand River Hospital and St. Mary's Hospital. With over 20 years of experience, Shival is an innovative and accomplished technology management professional with extensive knowledge in managing, defining, deploying and engineering leading technology solutions. He holds a Masters in Computer Administration and CCIE. Shival has worked as a technology leader at multiple organizations across industries like retail, manufacturing and healthcare. In his current position, Shival aims at providing high quality healthcare through technology enhancements at hospitals. He supports patient care frameworks by incorporating digital health, population health, and accountable care using automation, business transformation and artificial intelligence. Shival is proficient at implementing and leading large healthcare Hospital Information Systems such as Epic, Cerner, Meditech, Allscripts and McKesson.

Panel Discussion: Financing for the future – key considerations for transformational technology investments (Invite your CFO)
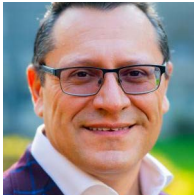
Fernando Pica, Chief Financial Officer and Vice President, Strategic Business Services, VCH - A values-based leader, Fernando Pica is passionate about health care and aligns with our purpose of coming together as one collective team to deliver an exceptional care experience for all. He brings significant expertise in all aspects of finance within health, and has substantial experience with large, complex organizations, leading teams of 60+ across a number of functions in finance, procurement and contracting.

Most recently, he was the vice president, finance and chief financial officer for Cardinal Health (Canada and Latin America), where he helped shape the organization's business and finance strategy. He was responsible for overseeing all financial matters, contracting government relations and served as chair of the company's pension and compensation plan committees.

Prior to that, he held the role of vice president of finance, procurement and lab operations for Sinai Health System, and was part of the successful amalgamation of Mount Sinai Hospital and Bridgeport Active Healthcare. In his previous roles with MDS (LifeLabs, Sciex and Nordion) and Iovate Health Sciences, he helped shape overall business strategy, raise capital and sponsor many new ventures including digital marketing and molecular genetics. His experiences include building finance teams, procedures and systems from the ground up in Canada and internationally. He has also led successful, multi-million dollar business initiatives, including strategic expansions in the UK, Chile and Mexico.

Fernando has helped leaders understand the value of data and analytics above and beyond budgeting and knows the importance of building relationships.

Panel Discussion: Financing for the future – key considerations for transformational technology investments (Invite your CFO)

Young Lee, Vice President, Finance and Chief Financial Officer, The Hospital for Sick Children - Young Lee has more than 25 year career in health care that includes experience as a clinician, consultant, and progressive leadership roles. Currently Young is the Vice President, Corporate Performance, Digital Health Innovation, and Chief Financial Officer at North York General. Prior to joining North York General, Young was a Partner, National Health Transformation Services Leader at Deloitte, where he held a variety of progressive leadership roles and completed more than 100 client engagements across Canada. Most recently, he was with Grand River Hospital, where he served as the Vice President, Planning, Innovation and Transformation and was responsible for the strategic and operational leadership of a diverse portfolio across multiple business functions.

A common thread that ties Young's various experiences is an unwavering focus and interest in supporting innovation in how our communities are served and cared for, leading to improved health outcomes and experiences for patients, families/caregivers, while also striving to ensure sustainability of our health system.

Young holds a Bachelor of Science in Occupational Therapy from the University of Toronto and a Master of Business Administration from the Schulich School of Business at York University. He is also a Chartered Professional Accountant.

MODERATOR Elizabeth Keller is a leading executive, strategist and integrator in Canadian digital health and a recognized health expert internationally. She was named as one of the Top 10 Women in Digital Health in Canada.

As the National Canadian Business Development Leader for Amazon Web Services (AWS) in Public Sector (Healthcare), Elizabeth works with government and public sector clients to transform their businesses and improve citizen experiences.

She has also worked with some of the largest private sector consulting firms in the world (IBM and PwC), and in the public sector for 10 years as VP @OntarioMD. Elizabeth volunteers her time and expertise extensively in the industry as an elected advisor to CHIEF (Canada's Health Informatics Executive Forum) and the Head of Delegation for Canada (Digital Health Standards) for the Standards Council of Canada.

Update: Coast-to-coast digital transformation strategic priorities

Jo Voisin is Assistant Deputy Minister at Health Canada's Strategic Policy Branch. Jo returned to Health Canada in 2020 to support Canada's efforts to fight COVID-19 after two years working in youth employment policy. In her ten years working at Health Canada, she was instrumental in the negotiation of the Common Statement of Principles and health agreements with provinces and territories in 2017, focused on funding for home and community care, and mental health and addictions. She occupied several executive leadership positions, including in federal-provincial-territorial relations, health product regulation, horizontal policy and public health. Jo also worked in social policy at the Privy Council Office, and in economic policy at Treasury Board Secretariat and Innovation, Science and Economic Development Canada. Jo is an avid weekend and vacation cyclist, as well as an artist.
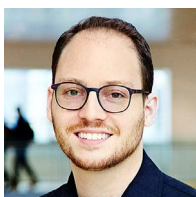
Dr. Steven J. Hoffman is the Vice-President for Data & Surveillance at the Public Health Agency of Canada and a Professor of Global Health, Law, and Political Science at York University, where he holds the Dahdaleh Distinguished Chair in Global Governance & Legal Epidemiology and serves as Director of the Global Strategy Lab and Director of the WHO Collaborating Centre on Global Governance of Antimicrobial Resistance. He holds a courtesy appointment as a Professor of Health Research Methods, Evidence & Impact (Part-Time) at McMaster University. He is an international lawyer licensed in both Ontario and New York who specializes in global health law, global governance and institutional design. His research leverages various methodological approaches to craft global strategies that better address transnational health threats and social inequalities. Past studies have focused on access to medicines, antimicrobial resistance, health misinformation, pandemics and tobacco control.

Update: Coast-to-coast digital transformation strategic priorities

Shannon Malovec, Executive Vice President, Provincial Digital Health and Information Services, Provincial Health Services Authority (PHSA).

Shannon is a highly skilled health informatics leader, passionate about transforming healthcare through patient engagement and experience in strategic planning, portfolio/program management, and systems implementation. In this executive role, she supports our local and provincial systems and partners with the Ministry of Health to deliver digital strategies, including the latest work delivering the IMMS BC solution, vaccine passport and Health Gateway.

Shannon returned to PHSA in 2019 from TELUS, where she was principal for patient engagement leading strategy and development of TELUS Health's patient facing applications, including Personal Health Record, Home Health Monitoring, and EMR Portals. Previous to TELUS Health, Shannon was director, clinical solution delivery for PHSA. She led the delivery of major clinical IM/IT projects across PHSA, Vancouver Coastal Health and Providence Healthcare. She also led the teams responsible for the Project Portfolio Management Office, Budget Planning and Management, and Performance Management and Benefits Evaluation.

Shannon is past president of the Board of Digital Health Canada. In November 2021, she was awarded a Top Forty under 40 award from Business in Vancouver.

Susan Anderson is an accomplished e-Health strategist with 30 years' experience in healthcare and informatics in Canada. Susan is currently CIO for the Nunavut Ministry of Health, building the new Health Information Unit within the Department. In assuming this role, requirement was to move to Nunavut and become familiar with the culture, values and priorities of Inuit. Susan is an enthusiastic volunteer, including her current role as a Director for CHIMA's national Board and as the chair of CHIMA's governance committee. Susan holds a Director role the Toronto Classical Guitar Society's Board. Susan recently retired from position of senior health consultant for TECHNATION Health Canadian vendor association.
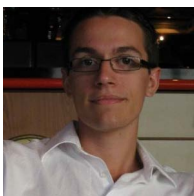
Evan Mills, Director, Digital Health Program Branch, Ontario Ministry of Health, is responsible for strategy, policy and investment management in digital health at a provincial level. Evan has 10 years of experience working in a variety of different roles at the ministry, all with a focus on digital health and virtual care. Prior to working at the ministry, Evan held positions in academia and completed a PhD in biomedical engineering.

Panel Discussion: Change management to reduce digital burden and burnout

Dr. Chandi Chandrasena is OntarioMD's Chief Medical Officer and an experienced peer mentor and educator. She is knowledgeable about digital health tools and technology and practical ways to incorporate them into practice.

Dr. Chandi Chandrasena is OntarioMD's Chief Medical Officer, providing the clinical perspective and advice to inform current and future digital health products and services for physicians to add increasing value to patient care.

Before joining OntarioMD, Dr. Chandrasena was an OntarioMD physician peer leader for six years mentoring physicians and practice staff to incorporate technology effectively into their workflows. She has been a regular speaker at many national and provincial conferences providing practical tips and best practices on certified electronic medical records systems and integrated digital health tools, as well as medical mobile apps that clinician practices have found valuable for patient care. Dr. Chandrasena also works closely with the Continuing Medical Education Department at the University of Ottawa.

Tania Tajirian, MD, FCFP, Chief Medical Information Officer and Chief of Hospital Medicine, CAMH - Dr. Tania Tajirian is a Hospitalist, Chief Medical Information Officer and Chief of Medicine in Psychiatry at the Centre for Addiction and Mental Health. Dr. Tajirian is also an Assistant Professor in the Department of Family and Community Medicine at the University of Toronto. As the inaugural CMIO, Dr. Tajirian has led the development and implementation of an organization-wide Physician Engagement Strategy which aims to address frustrations and burden related to use of the electronic health record system. Through this initiative, Dr. Tajirian has implemented positive hospital-wide changes via engagement of multiple stakeholders in order to achieve inter-disciplinary goals of improving patient care. Since the launch of CAMH's EHR (I-CARE) five years ago, she has led the streamlining of I-CARE protocols and the design and implementation of new electronic clinical tools and processes, such as clozapine-induced myocarditis monitoring. Dr. Tajirian was instrumental in helping CAMH achieve both HIMSS stage 6 and 7, and most recently the prestigious HIMSS Enterprise Davies Award. In addition to the Physician Engagement Strategy, Dr. Tajirian also leads the Hospital Medicine Division (~45 physicians) and is part of numerous organizational steering committees including chairing the monthly physician think tanks. She is also a physician wellness liaison and strives to celebrate excellence and foster a culture of wellbeing within CAMH. Most recently, in 2021, she was awarded the HIMSS Most Influential Women in Health IT Award.

Panel Discussion: Change management to reduce digital burden and burnout

Nancy MacCready-Williams, CEO, Doctors Nova Scotia - Since 2011, Nancy has led Doctors Nova Scotia in supporting a healthy and vibrant physician community while working with health-system leaders and partners to transform health-care delivery in Nova Scotia.

Nancy's earlier career included the practice of law, followed by a number of progressively more senior roles at the Workers' Compensation Board of Nova Scotia, the last seven years spent as their CEO. Nancy obtained her Bachelor of Laws from Dalhousie University in 1989. She also holds a Bachelor of Commerce degree (Saint Mary's University) and a Master's degree in Industrial Relations (Queen's University). In 2013, Nancy received her ICD.D designation from the Institute of Corporate Directors.

Nancy holds the distinction of being admitted to Atlantic Canada's Top 50 CEO Business Hall of Fame, having been named one of Atlantic Business Magazine's Top 50 CEOs for five consecutive years. She's also the recipient of the Progress Club Women of Excellence Award (Management and the Professions), the Rotary Club Paul Harris Fellow Award, and has been admitted to the Bertha Wilson Honour Society at the Schulich School of Law at Dalhousie University.

Staying active in her community is also a priority for Nancy, who Chairs the Events East Board of Directors. She has also served on the Boards of the QEII Health Sciences Centre Foundation, Parkinson Canada, Dalhousie University, United Way Halifax Region and Opera Nova Scotia.

Nancy lives in St. Margaret's Bay, Nova Scotia with her husband, Alan, and they have three adult sons Tristan, Soph and Evan.

Megan Stowe, Chief Regional Digital Solutions, Digital Health Information Services Provincial Health Services Authority - Megan Stowe is the Deputy Chief Information Officer for Provincial Health Services Authority. Holding previous roles such as Executive Director, Clinical Informatics and Virtual Health as well as Chief Clinical Information Officer, Megan has is passionate about transformation in healthcare. Last year, Megan was awarded as a Woman Leader by Digital Health Canada.

Her interests lie at the intersection of leadership, quality improvement, education and technology.

Megan is a registered nurse and has her bachelor's degree from the University of Calgary. Her Masters of Science in Nursing Leadership in Healthcare is from King's College, University of London (UK).

Megan is also an adjunct professor at University of British Columbia and is an instructor in UBC's Master's of Health Administration Program.

Digital Health
CANADA

Digital Health Canada's CHIEF Executive Forum provides a place for senior professionals and leaders in digital health and healthcare to collaborate, exchange best practices, address professional development needs, and offer their expertise in setting the agenda for the effective use of information and technology to improve health and healthcare in Canada.

Learn more at digitalhealthcanada.com.

Chief Executive Forum Membership Community

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Deloitte.	enovacom	Google Cloud	HEALTHTECH A Nordic Global Company	Microsoft	ORACLE Health	Quest Diagnostics
salesforce	SIEMENS Healthineers	Strata Health	stryker	TELUS Health	VERTO	WELL Health

Alberta Health Services	ALBERTA INNOVATES	ATIKOKAN GENERAL HOSPITAL	Baycrest	Bermuda Hospitals Board	Brant Community Healthcare System	Canada Health Infoway / Inforoute Santé du Canada
Canadian Institute for Health Information / Institut canadien d'information sur la santé	camh Centre for Addiction and Mental Health	Correctional Service Canada	doctors of bc Better. Together.	Doctors Nova Scotia	DRHC Dryden Regional Health Centre	eHealth CENTRE OF EXCELLENCE
First Nation and Inuit Health Branch Corporate Services Indigenous Services Canada	EXACTIS	fraserhealth	L'HÔPITAL DU DISTRICT DE GERALDTON DISTRICT HOSPITAL GERALDTON OODENA AAKOZIIWIGAMIG	Government of Alberta	Hamilton Health Sciences	Health Cities
Health PEI One Island Health System	Holland Bloorview Kids Rehabilitation Hospital Foundation	Horizon HEALTH NETWORK	SickKids	Interior Health	Kids Help Phone	LAKE OF THE WOODS DISTRICT HOSPITAL
Santé Manitouwadge Health	MARKHAM STOUFFVILLE HOSPITAL	Mental Health Commission of Canada / Commission de la santé mentale du Canada	MICHAEL GARRON HOSPITAL TORONTO EAST HEALTH NETWORK	MOHAWK COLLEGE	Niagara Health System	NIPIGON DISTRICT MEMORIAL HOSPITAL
Centre for Health Information Newfoundland & Labrador	NORTH YORK GENERAL	NOVA SCOTIA	nova scotia health	Ontario Health	OntarioMD	The Ottawa Hospital / L'Hôpital d'Ottawa
Ontario Shores Centre for Mental Health Sciences	PBC Solutions	Provincial Health Services Authority Province-wide solutions. Better health. Office of Virtual Health Connecting for health	reconnect community health services	Riverside Health Care	RVH Royal Victoria Regional Health Centre	SIOUX LOOKOUT Meno Ya Win HEALTH CENTRE
SOUTHLAKE REGIONAL HEALTH CENTRE	ST. JOSEPH'S CARE GROUP	St. Joseph's Healthcare Hamilton	Strongest Families INSTITUTE / Institut des Familles Solides	Thunder Bay Regional Health Sciences Centre	UHN Toronto General Toronto Western Princess Margaret Toronto Rehab	Vancouver Coastal Health
WEST PARK HEALTHCARE CENTRE	WCH WOMEN'S COLLEGE HOSPITAL Health care for women REVOLUTIONIZED	wsib ONTARIO				