

Syllabus: Virtual Care Certificate



Overview: Virtual Care Certificate

Who should complete this course?

This offering is ideal for anyone interested in understanding virtual care, including clinicians and other providers; technology and data management professionals; new Canadians seeking a better understanding of Canadian healthcare; health delivery organization and government employees; patients and patient partners.





Modules

The Virtual Care Certificate is divided into five (5) modules:

1. Understanding Virtual Care
2. The Patient (Virtual) Experience
3. Virtual Care Within a Hospital Setting
4. Virtual Care Within Primary Care, Community and Mental Health Settings
5. The Future of Virtual Care

Components

Each module includes:

-  Podcast recording
-  Audio flip-book
-  Assessment
-  Webinar recordings

Additional available resources (reports)

- *Virtual Care in Canada: Snapshots of Innovative Virtual Care*
- *Virtual Care Playbook*
- *Virtual care: Recommendations for scaling up virtual medical services*
- *Survey results: What Canadians think about virtual health care*
- *Profiles in virtual care delivery*

Additional available resources (webinar recordings)

- How COVID-19 has fast-tracked the use of virtual care channels
- First Nations virtual care

Additional available resources (completion certificate)

Upon completion of the course, participants will be able to download a personalized Certificate of Completion (PDF).

Modules

M1. Understanding Virtual Care

This module helps with understanding what virtual care is and defining the areas within virtual care practices and innovations. This module also touches on the importance of privacy.

🕒 44 minutes

- 🎧 Understanding Virtual Care (21 minutes)
- 📄 Understanding Virtual Care (23 minutes)
- 📝 Module 1 Assessment
- 🏠 Virtual Care Maturity Model & Lexicon
- 🏠 How Virtual Care is Transforming Canada's Health System

M2. The Patient (Virtual) Experience

This module focuses on virtual care from the patient and consumer perspective, exploring care delivery, consumer health applications, and the benefits and challenges of using virtual care.

🕒 37 minutes

- 🎧 The Patient (Virtual) Experience (22 minutes)
- 📄 The Patient (Virtual) Experience (15 minutes)
- 📝 Module 2 Assessment
- 🏠 Enhanced Access to Primary Care: Understanding the Digital Primary Care Model
- 🏠 High Quality Continuity of Care with Allied Health Professionals Using True Telecollaboration

M3. Virtual Care Within a Hospital Setting

This module explores virtual care in the hospital setting.

🕒 35 minutes

- 🎧 Virtual Care Within a Hospital Setting (25 minutes)
- 📄 Virtual Care Within a Hospital Setting (10 minutes)
- 📝 Module 3 Assessment
- 🏠 The digital genie is out the virtual bottle- what now?
- 🏠 Patients First- A New Model of Virtual Care in the Ontario Health Landscape

Continued

Modules

M4. Virtual Care Within Primary Care, Community and Mental Health Settings

This module explores three different environments where virtual care can be used.

🕒 30 minutes

- 🎧 Virtual Care within Primary Care, Community and Mental Health Settings (20 minutes)
- 📺 Virtual Care within Primary Care, Community and Mental Health Settings (10 minutes)
- 📄 Module 4 Assessment
- 🏠 Primary Health-Using Technology to Enhance Access to Care
- 🏠 The eShift Directed Care Model: Filling the gap between institutional care and virtual care
Virtual Care Strategies Mental Health Issues in Response to Covid-19 and Other Moments of Crisis

M5. The Future of Virtual Care

Now that we've explored the different environments, tools, and definitions of virtual care, we will look at what has been learned from existing virtual care implementations, and how we can ensure future innovations will succeed

🕒 38 minutes

- 🎧 The Future of Virtual Care (25 minutes)
- 📺 The Future of Virtual Care (13 minutes)
- 📄 Module 5 Assessment
- 🏠 Leveraging a Pan-Canadian Directory of Patient Healthcare Options
- 🏠 Virtual Communication in Health
Hardening Health Systems Against Ransomware Vulnerabilities Using HL7 FHIR and Data Virtualization
- 🏠 Covid-19 and Beyond: What has happened to Virtual Care in Alberta?

About Digital Health Canada

Digital Health Canada is a member-supported not-for-profit professional association that connects, inspires, and empowers the digital health professionals creating the future of health in Canada.

Our strategic architecture (mission, vision, values, pillars) is the foundation and framework for our current priorities and acts as a source of alignment for all members, partners, and stakeholders.

Our mission is to connect, inspire, and empower digital health professionals who are creating the future of health in Canada.

Our vision is that, together, we will catalyze the digital health community.

Our values are steadfast and have been a cornerstone for members and the association since 1975, guiding our actions together as the association and industry grew and changed.

Innovation Demonstrate leadership by introducing innovation that accelerates the transformation of health service delivery.

Collaboration Value collaboration through sharing of health informatics and digital health knowledge and experience with others

Diversity Recognize the diversity of our membership

Education Remain committed to continuous learning

Integrity Be guided by professionalism, integrity and ethics

Service Respond to and serve the needs of the members and the health system

Our pillars (we connect, we empower, we inspire) support a linked set of ecosystems, organizations, and individuals who are passionately pursuing the future of health in Canada together.

We connect a network of professionals and organizations to facilitate lasting business relationships and collaborative partnerships.

We empower by leading knowledge sharing, learning and credentialing, and developing content and tools.

We inspire our members and community to be visionary and transformative thought leaders.

Our members are a diverse community of accomplished, influential professionals working to make a difference in advancing healthcare through information, technology, and data management.

Digital Health Canada fosters network growth and connection; brings together ideas from multiple segments for incubation and advocacy; supports members through professional development at the individual and organizational level; and advocates for the Canadian digital health industry.

Digital Health Canada membership is ideal for anyone with an interest in health informatics, health information management, digital health, m-health, e-health, or related healthcare issues and practices.

Visit digitalhealthcanada.com to learn more.