



CHIEF

**DELIVERING MENTAL HEALTH
SERVICES IN A DIGITAL WORLD**

CHIEF EXECUTIVE FORUM
C60 Virtual Networking Event
January 28, 2020

Delivering Mental Health Services in a Digital World: A Use Case for Access and Delivery-of-care Tools

Mental Health is a pressing national health issue across all industries. Healthcare providers and digital health professionals have been operating at peak intensity for many months.

Increasingly, effective health service delivery requires broader partnerships across sectors and novel collaboration to deliver care across a continuum that includes traditional health settings, home and community, and the workplace. This panel discussion will address the increased need for/access to mental health supports and services in a holistic way as part of a patient's continuity of care.

The rise in services now available online at home and in the workplace leaves the following questions to be answered:

- How are healthcare delivery models and systems being brought together to enhance continuity of care?
- How does a consumer know what help they need and how to navigate the myriad of options now available?
- Where are leaders focusing their attention on mental health in Canada in 2021?
- How are effective outcomes defined?

A panel of thought leaders will address these and other questions while determining how to assist organizations in responding to employee mental health issues arising from future waves of COVID-19 infections.

Schedule

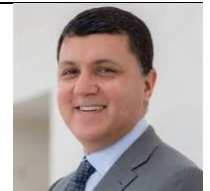
11:50AM	INFORMAL NETWORKING
12:00PM	WELCOME AND SETTING THE STAGE Mark Casselman , CEO, Digital Health Canada
12:05PM	INTRODUCTION Dr. Karim Jessa , CMIO, The Hospital for Sick Children
12:10PM	PANEL DISCUSSION Maureen Abbott , Mental Health Commission of Canada Fraser Ratchford , Canada Health Infoway Tracie Risling , University of Saskatchewan Dr. Sylvain Roy , Neuropsychologist Julie Thurlow , Workplace Safety Insurance Board
12:45PM	OPEN DISCUSSION
1:00PM	EVENT CLOSE

Speakers and Panelists

Maureen Abbott a Masters-educated Manager on the Access to Quality Mental Health Services team at the Mental Health Commission of Canada. Her work focusses on equitable access to psychotherapies and E-mental health, including the standardization of E-mental health apps in Canada, Stepped Care 2.0 implementation, and AI in mental health. Maureen has extensive experience with the not-for-profit health sector and a background in health standards and accreditation and health services research. Maureen led the development of national and international networks and is experienced with operations, strategic planning, and quality improvement.



Dr. Karim Jessa is Staff Emergency Physician and Chief Medical Information Officer at SickKids. He completed medical school in Toronto and his Emergency Residency at McGill University and then practiced in the Middle East for a number of years. Upon returning to Canada, he joined the ED at North York General and Mackenzie Health hospitals. He still has his Sharp 256 KB personal organizer (and iPhone) and has a special interest in Mobility and Information Technology and how to use these tools to improve how Healthcare is processed and delivered. He has lectured at various national and international venues on Emergency Medicine and Health IT related subjects and participates in a number of Provincial IT Advisory groups. He is interested in Clinical Documentation improvement and decision support in order to add efficiencies in Healthcare.



Fraser Ratchford is Senior Director, Stakeholder Engagement, at Canada Health Infoway and works with Infoway's partners to electronically connect citizens to their health information, to their care team, and to other virtual health services and tools. Prior to his role at Infoway, Fraser held a number of leadership positions in health care. His major focus over the past 30 years has been digital health, working in various sectors including government, hospital and public health.



Tracie Risling is the Interim Associate Dean Research and Graduate Studies in the College of Nursing at the University of Saskatchewan. Her program of health informatics research includes study in AI patient-partnered design and implementation of digital health solutions, and patient access and use of electronic health records. Dr. Risling is a researcher, speaker and workshop lead advocating for improved collaborative development and integration of technology into healthcare systems.



Dr. Sylvain Roy is a bilingual rehabilitation neuropsychologist at the Centre for Addiction and Mental Health (CAMH) & Inner City Family Health Team in Toronto. He received his Ph.D. in neuropsychology from Université de Montreal and holds degrees from York and McGill University. Dr. Roy completed his clinical training in various neuro-rehabilitation centers in the United States and Canada. In 2011, after spending 1 year writing his dissertation on facial expressions in sunny California, Dr. Roy returned to Toronto where he accepted a neuropsychology post-doctoral fellowship at CHIRS. Through a partnership between CHIRS and the Concurrent Disorders Support Services he has for some time seen clients from Fred Victor, Reconnect and CAMH. At Inner Family Health Team and CAMH, Dr. Roy evaluates neurocognitive functioning in individuals living with schizophrenia and homelessness.



Julie Thurlow leads a skilled division of multidisciplinary health professionals to ensure the delivery of high quality, accessible, integrated health programs and services across Ontario that drive innovation, recovery and outcomes.





CHIEF™

Canada's Health Informatics Executive Forum (CHIEF) is an interactive, trusted environment for senior professionals and leaders in digital health and healthcare. CHIEF Members collaborate, exchange best practices, address professional development needs, and offer their expertise in setting the agenda for the effective use of information and technology to improve health and healthcare in Canada.



Digital Health Canada connects, inspires, and educates the digital health professionals creating the future of health in Canada. Our members are a diverse community of accomplished, influential professionals working to make a difference in advancing healthcare through information and technology.

Digital Health Canada fosters network growth and connection; brings together ideas from multiple segments for incubation and advocacy; supports members through professional development at the individual and organizational level; and advocates for the Canadian digital health industry.

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