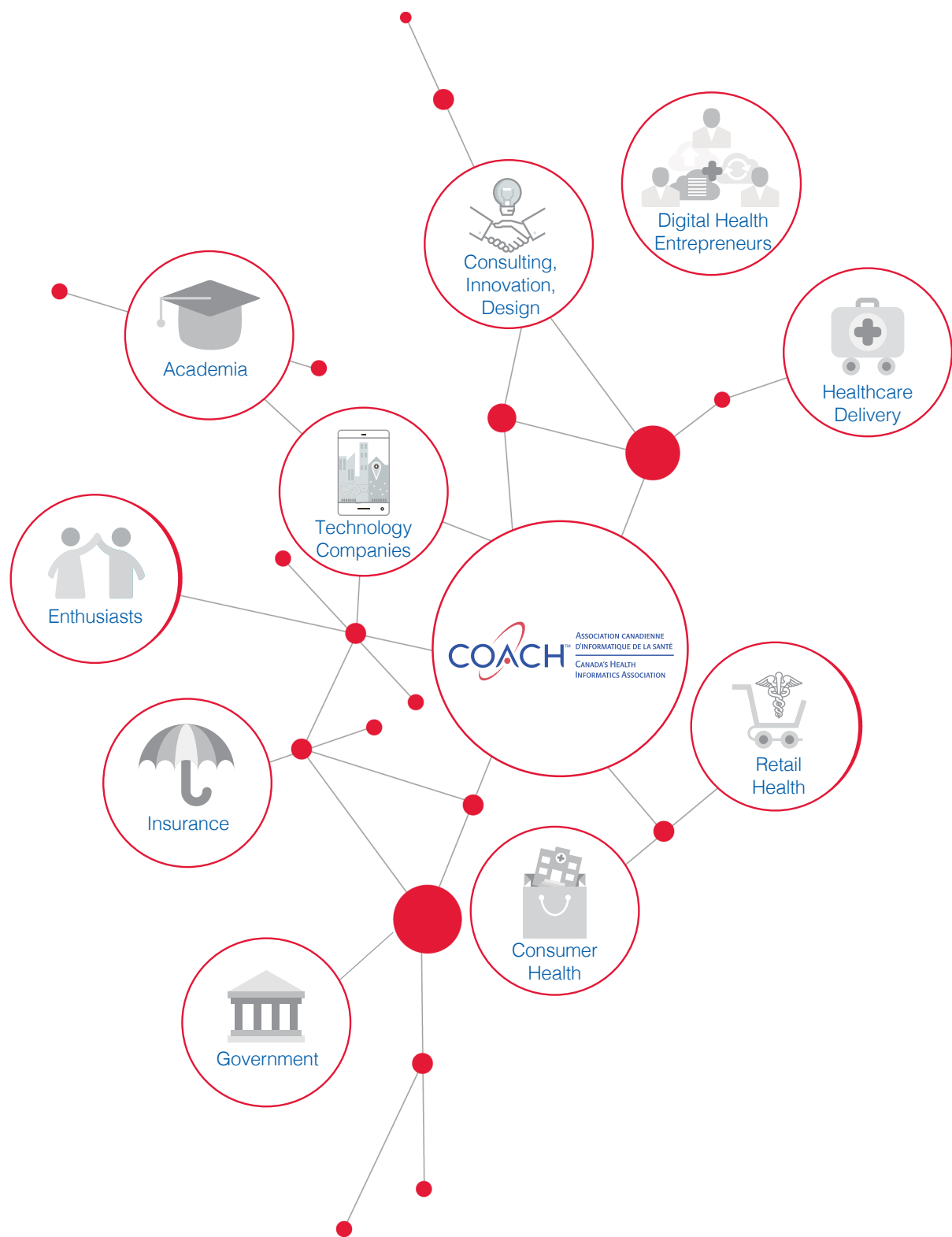




COACH CURRENT AND FUTURE
MEMBER SEGMENTS



INSIDE

Board of Directors, Management Team 5

President’s Message 6

Chief Executive Officer’s Message..... 7

The Year in Review 8-9

Board Development Committee Report 10

Secretary-Treasurer’s Report 11

Financial Statements..... 12-21

Congratulations CPHIMS-CAs, Life Members 22



COACH MISSION, VISION, AND VALUES

Through four decades, COACH has met the growing needs of our members. Our mission has evolved along with the industry. Our mission describes why we exist, our vision is what we aspire to achieve and our values provide the framework for how we conduct ourselves as an organization.

MISSION

Connect, inspire, and educate digital health professionals who are creating the future of health in Canada.

VISION

Catalyze the digital health community, incubate knowledge, and advocate for professional members and the industry.

VALUES

While our mission and vision are evolving to reflect changes in our industry, our values remain the same. The association:

- Demonstrates leadership by introducing innovation that accelerates the transformation of health service delivery
- Values collaboration through sharing of health informatics and digital health knowledge and experience with others
- Recognizes the diversity of our membership
- Remains committed to continuous learning
- Is guided by professionalism, integrity and ethics
- Responds to and serves the needs of the members and the health system

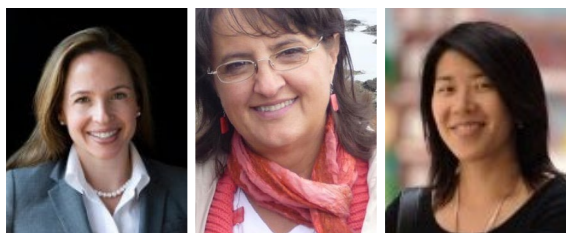
BOARD OF DIRECTORS



LEON SALVAIL, President and Board Chair
SHIRAN ISAACKSZ, Vice-President
LINDA BLAIR, Secretary-Treasurer



MIKE BARRON, Past President
SUSAN ANDERSON, Director
HÉLÈNE CLÉMENT, Director



ELIZABETH KELLER, Director
MARGARITA LOYOLA, Director
CHRISTINE SHAM, Director

MANAGEMENT TEAM



MARK CASSELMAN, Chief Executive Officer
SHANNON BOTT, Executive Director, Operations





FROM THE PRESIDENT

Positioning COACH for sustained growth and innovation

2016-2017 has been an especially interesting year with the COACH Board and Executive team focusing on two main ideas: change and growth. Our industry is rapidly shifting as new players enter the digital health space and technology advancements share the spotlight with quality of care and improved patient engagement.

I would like to thank the 2016-2017 COACH Board as well as our National Office staff, under the leadership of Mark Casselman and Shannon Bott, for their hard work and dedication to the COACH membership, the industry, and to pushing forward with the change and growth required to maintain COACH as a vibrant community.

An association like COACH, with a mission to connect, inspire, and educate the digital health professionals who are creating the future of health in Canada, will naturally experience change and growth in response. Our challenge is to keep pace with the industry and encourage association growth; anticipating the interests of future members while fully supporting current members.

I'm confident that our three-year strategic plan positions us well to meet these challenges. It focuses on emerging opportunities from the perspective of members and stakeholders and draws on COACH's long history in the digital health universe, our internal operational strengths, and our mission to facilitate connections.

In response to strong indications from government that health, technology, and innovation will be priorities in the coming years, we are positioning COACH for sustained growth and innovation.

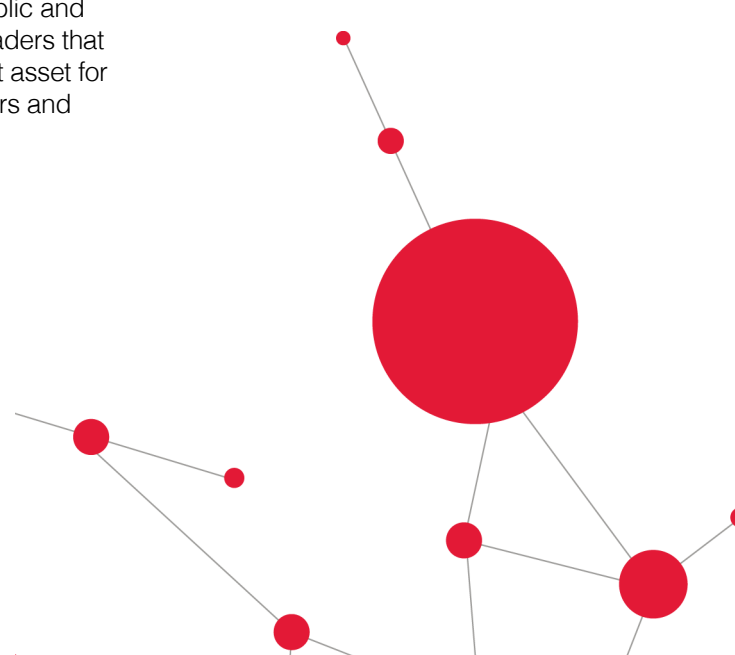
The federal government recently delivered a budget focused on preparing Canadians for the fast-changing global economy, with \$1.18B set aside for skills and innovation and \$950M to be given "on a competitive basis" to "business-led innovation superclusters". In addition, Canada Health Infoway – one of our most important partners in the advancement of digital health – received a \$300M infusion.

Elements from the COACH strategy that align well with this national focus on skills and innovation include:

- A robust professional education and certification program crafted with Canadian digital health professionals and the digital health industry in mind;
- Rich history behind COACH's health informatics body of knowledge that informs our core education offerings;
- A well-established professional network comprising public and private health sector leaders that represents an important asset for health-tech superclusters and startups.

Holding fast to our strengths - experience, knowledge, and community - while we position COACH for change and growth will serve us well. It's always a good idea to remember where you started from when traveling in new directions.

Leon Salvail
President and Board Chair





FROM THE CHIEF EXECUTIVE OFFICER

Enhance membership value through network growth and connections

Welcome to the 2017-18 membership year! It's going to be an important year for COACH: Canada's Health Informatics Association, as we enter into a new era and embark on the future-focused strategy we were able to develop thanks in large part to your ideas, iterative feedback, and commitment to building on our strong foundation.

In my role as CEO, I am privileged to have many opportunities to interact with COACH members from across Canada in working groups, on advisory boards, and at events. Many members have shared their observations about the rapid changes coming to our industry – and the challenges and opportunities that arise from this current context. The breadth and depth of new scientific knowledge, technology advancement, and demand for service innovation is creating skill gaps and emerging leadership requirements at the professional, organization, and system level.

COACH is well positioned to ensure that our professional members are ready to take on the complex challenges and opportunities that lie ahead. Our value is in facilitating substantive networks of connections: between professionals and organizations; knowledge and insights; best practice and advocacy. This is how we address change and uncertainty. By working together, COACH members press forward, view their world through an informed lens, meet opportunities head on, and develop trusted partnerships to tackle the complex issues facing digital health professionals today.

Together, we set out under our new three-year plan with a renewed mission to connect, inspire, and educate digital health professionals who are creating the future of health in Canada. Our vision is to catalyze the digital health community, incubate knowledge, and advocate for professional members and the industry. Our values remain steadfast - rooted in the strong history of the Association - as we continue to evolve into our fifth decade.

Given the rapid expansion in variety and breadth of the digital health industry and professional roles, COACH will focus on bringing together traditional and emerging industry sectors. As the industry has evolved, many new professionals (not COACH-affiliated) have become engaged with digital health practices and products. This is particularly true for health technology innovation firms, technology disruptors, retail health organizations, insurance, connected care companies, and software startups.

COACH will continue to expand the body of knowledge and the health professional community by connecting current membership with new member segments to enable convergence, knowledge creation and professional practice sharing; cross-sector health informatics education and advocacy; and public-private innovation partnerships. COACH will deliver high membership value through the creation of a large, integrated professional network that includes traditional sectors, new segments, and innovative service offerings. In addition, the upcoming

three-year period will see COACH focus on these member-focused enhancements:

- Continued growth through corporate organizational memberships in traditional and new member segments
- Expanded education with custom courses + new online platform
- Partnerships to add value to member experience + encourage growth across new segments
- Enhanced volunteer engagement via Communities of Action reboot
- Modernization of e-Health Conference and Tradeshow
- Identify new opportunities to deliver industry-leading events bringing stakeholders together from across digital health ecosystem
- More local events to drive member engagement and non-member awareness

I feel confident that our fresh strategic direction positions COACH to meet the rapidly evolving needs of current and future members working in the digital health industry in Canada. I'd like to thank all members, volunteers, staff, board directors, and partners for your time, energy, and contributions in 2016-17. Together, we are well positioned to move forward with the new strategic plan and upcoming brand modernization work. 2017-18 will be an excellent year for digital health in Canada!

Mark Casselman
Chief Executive Officer



FOUNDED

1975

40+ Years HI Experience



MEMBERSHIP

2,200+

Current Members



e-HEALTH CONFERENCE

1500+

Attendees



HI EDUCATION

300+

Hours of Learning



CHIEF MEMBERS

120+

Public & Private Sector



PUBLICATIONS

100+

White Paper and Report pages



SCHOLARSHIPS

\$18,000+

Awarded since 1975



WEDNESDAY WEBINAR

1,000+

Viewers

THE YEAR IN REVIEW

COACH achieved success in many areas in 2016-17, thanks to the efforts of our exceptional members, volunteers, staff team, board of directors, and partners.

COACH membership grew to 2,201 members in 2016-2017, representing a 6% increase over the previous year (2,075).

Annual membership survey generated 287 responses (8% increase in responses over 2015-16).

New in-person **custom education program** was developed and delivered in 2016, and COACH is working with partners to develop and deliver a new **online education prototype** in 2017.

COACH redesigned, rebranded, and reduced the length and frequency of the **member newsletters** and other ebcasts. Click and open rates for COACH communications are **above industry averages**.

All new education, membership, and CHIEF literature presents the COACH suite of member benefits as a unified offering with a fresh look and feel.

2016 COACH weekly **National Office staff meetings** were hosted by Gevity, Healthtech, Infoway, MacKenzie Health, OntarioMD, Orion, UHN and SAS. Thanks for your hospitality in 2016!



More than 870 people registered for the 29 Wednesday Webinars offered in 2016-17

Build Health Informatics competency with professional education from COACH
Learn from Canada's leading health informatics experts

Become part of Canada's fastest-growing community of digital health professionals
Advancing healthcare through information technology

CHIEF
A trusted environment for senior professionals and leaders in digital health and healthcare

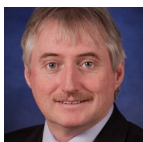
Become CPHIMS-CA certified with COACH
Demonstrate your professional commitment to employers and clients



e-Health Conference 2016 attracted approximately 1,530 delegates to Vancouver. New e-Health Conference initiatives developed that will launch in June, 2017: exhibitor floor "marketplace" layout, integrated hackathon, audio showcase, and first foray into virtual with four plenaries being available via webcast



The COACH website redesign incorporates new messaging and a better user experience with fewer pages, simplified flow, and faster processing



BOARD DEVELOPMENT COMMITTEE REPORT

Introducing the new Directors on the 2017-2018 COACH Board

As Chair of the Board Development (BD) Committee, it is my pleasure to introduce the new Directors on the 2017 - 2018 COACH Board.

This year we had four open Board positions with 10 candidates standing for election. I would like to extend a sincere thank-you and hearty congratulations to all who ran for a position, as well as the members who nominated them. Thank you also to those of you who took the time to consider the slate of candidates and cast your vote. I am pleased to report that we had 277 members voting this year with a record 1,333 page views to the Meet the Candidates page on our website between March 3 and April 31.

The committee had four volunteers act as scrutineers this year: Lydia Lee, Liz Loewen, Steve McMahon and Don Schick. The scrutineers tested the election platform that was used this year, and were comfortable with the system and the results.

The BD Committee conducted its business by teleconferences and emails between January and April 2017.

The committee confirms that the following guidelines were met:

1. Call for Nominations was open to all COACH members.
2. Election open & close dates were publicized in advance of the election.
3. All candidates had their applications posted on the COACH website.
4. The nomination and election process was clearly defined and posted on the COACH site.

The BD Committee had access to the official results in order to ratify the election.

All nominees were contact by phone or in person after the election was ratified, and told whether they were elected or not.

I am pleased to report that you, the COACH members, elected Angela Copeland, Shiran Isaacksz, Ted Scott and Gillian Sweeney. These individuals will officially assume their duties with the 2017 - 2018 Board right after the Annual General Meeting, taking place June 6, 2017 in Toronto in conjunction with the e-Health 2017 Conference.

Congratulations and welcome!

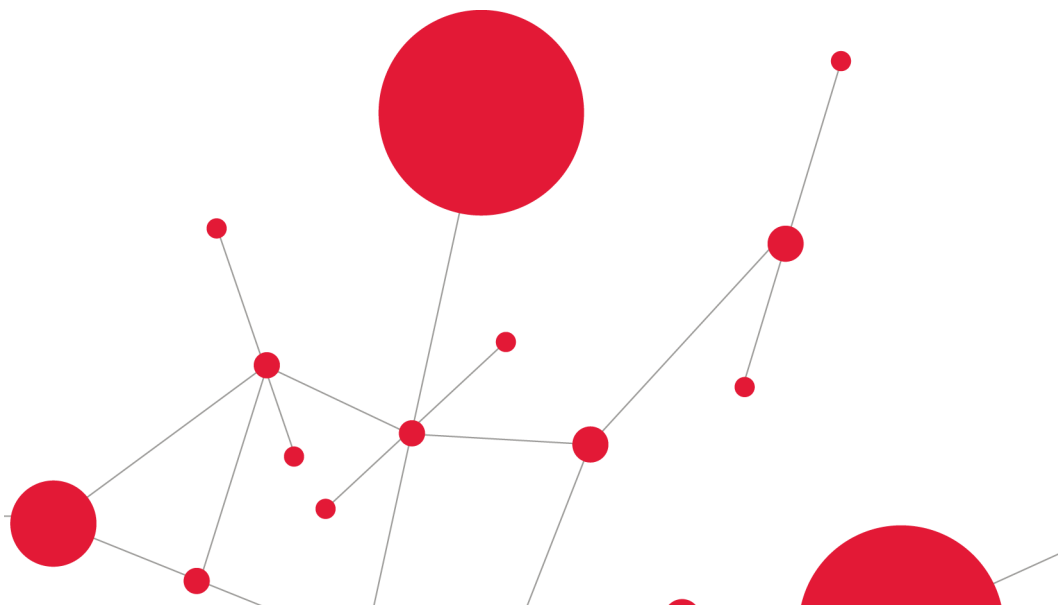
Meet your 2017 - 2018 COACH Board:

- Leon Salvail, President
- Mike Barron, Past-President (ex-officio)
- Susan Anderson
- Hélène Clément
- Angela Copeland
- Shiran Isaacksz
- Elizabeth Keller
- Ted Scott
- Christine Sham
- Gillian Sweeney

On a personal note, I would like to thank Lydia Lee, Liz Loewen, Steve McMahon and Don Shick for their assistance on the BD Committee. Thanks also to Shannon Bott and her team at the National Office who oversaw the election process.

Respectfully submitted,

Mike Barron
Chair, Board Development Committee





SECRETARY-TREASURER'S REPORT

An active year for COACH

COACH had an active year—continuing to build momentum and value for members as we advanced our education, thought leadership and events agenda. The Audited Financial Statements are available for member review on pages 12-21 and reflect the fiscal year that just concluded.

COACH budgeted a profit of just over \$90,000 for fiscal year 2016-17 but fell short of expectations by ending the year with a (\$29,676) deficit. Lower than budgeted e-Health 2016 profits and slow growth in education accounted for the majority of the shortfall. However, the association found ways to manage financial risk by reducing expenses. Membership revenues and numbers were up from last fiscal and there is good momentum leading into 2017-2018.

The Balance Sheet remains strong with Members' Equity of \$349,433 as of March 31, 2017. This includes both reserved and unreserved operating funds. The Steven Huesing Scholarship Fund ended the year with \$14,489 and is a separate protected component of the Members' Equity.

The Finance and Audit (F&A) Committee is an integral part of COACH, overseeing the audit process, the development of the COACH annual budget and any large expenditures. The F&A Committee is comprised of three Board members and two additional members-at-large, who work with the CEO and Executive Director, Operations to oversee the financial management and financial accountability of the association. This committee is chaired by the Secretary-Treasurer.

I extend my thanks to Elizabeth Keller, Jim Mickelson, Leon Salvail and Michael Whitt for their participation on this committee.

Overview of 2017 - 2018 Budget

The Board has taken into account the results of the past year in setting a budget for 2016-2017. Our future stability and growth will come from investing appropriately in our programs to provide value to members. This includes continued support of our current members and member experience and continued membership growth; the credential

program and related training and education, managing the product lifecycle of our thought leadership products, delivering value through our e-Health Conference and events, and developing new valued products and services for our members and stakeholders.

The Board has approved a budget for 2017-2018, with total revenues of approximately \$1.43 million and total expenditures at approximately \$1.36 million. COACH is projecting a profit of just over \$70,000 for the year on operations, and intends to invest up to \$20,000 in new program work. This will be targeted primarily on the updating of COACH digital platform and online education. The Board has also approved an expenditure for COACH brand modernization in the next year.

Respectfully submitted,

Linda Blair
Secretary-Treasurer

INDEPENDENT AUDITORS' REPORT

To the Members of
COACH: Canada's Health Informatics Association

Report on the Financial Statements

We have audited the accompanying financial statements of COACH: Canada's Health Informatics Association, which comprise the statements of financial position as at March-31-17 and the statements of operations, changes in net assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the organization's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the organization's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of COACH: Canada's Health Informatics Association as at March-31-17, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

KRIENS~LAROSE, LLP

**Chartered Professional Accountants
Licensed Public Accountants**

Toronto, Ontario
May 15, 2017

STATEMENT OF FINANCIAL POSITION
as at March 31, 2017

Current Assets	March 31, 2017	March 31, 2016
	\$	\$
Cash	29,196	355,922
Investments (Note 2)	145,030	21,737
Accounts receivable	323,200	489,682
Prepaid expenses - conference	79,281	90,420
Prepaid expenses - other	17,430	6,159
	594,137	963,920

Current Liabilities	March 31, 2017	March 31, 2016
	\$	\$
Accounts payable and accrued liabilities	26,123	44,798
Government remittances payable	12,433	44,149
Deferred revenue (Note 3)	191,659	482,095
	230,215	571,042

Net Assets	March 31, 2017	March 31, 2016
	\$	\$
Unrestricted net assets	349,433	379,109
Scholarship Fund (Note 4)	14,489	13,769
	363,922	392,878
	594,137	963,920

STATEMENT OF CHANGES IN NET ASSETS
for the year ended March 31, 2017

	Unrestricted Net Assets	Scholarship Fund	2017 Total	2016 Total
	\$	\$	\$	\$
Balance, beginning of year	379,109	13,769	392,878	328,466
Excess (deficiency) of revenues over expenses for the year	(29,676)	—	(29,676)	63,072
Funds received	—	720	720	1,340
Balance, end of year	349,433	14,489	363,922	392,878

STATEMENT OF CASH FLOWS
for the year ended March 31, 2017

	March 31, 2017	March 31, 2016
CASH WAS PROVIDED BY (USED IN): OPERATING ACTIVITIES	\$	\$
Cash receipts from membership fees	467,443	536,120
Cash receipts from conference and events	403,085	558,107
Cash receipts from Training and Education	62,861	87,595
Cash receipts from Thought Leadership	35,892	295,485
Interest received	—	492
Scholarship Fund	720	1,340
Cash paid to suppliers	(1,173,434)	(1,450,464)
Change in cash and equivalents	(203,433)	28,675
Cash and equivalents, beginning of year	377,659	348,984
Cash and equivalents, end of year	174,226	377,659
Cash and equivalents consist of the following:		
Cash	29,196	355,922
Investments	145,030	21,737
	174,226	377,659

STATEMENT OF OPERATIONS
for the year ended March 31, 2017

Revenues	March 31, 2017	March 31, 2016 (Note 7)
	\$	\$
Membership services	510,857	575,944
Conference and events (Note 5)	403,085	558,107
Thought Leadership	116,432	295,485
Training and Education	62,861	87,595
	1,093,235	1,517,131
Expenses	March 31, 2017	March 31, 2016 (Note 7)
	\$	\$
Membership services	343,781	411,304
Conference and events	296,757	370,690
Thought Leadership	232,620	307,243
Training and Education	248,190	364,822
Corporate services	1,563	—
	1,122,911	1,454,059
DEFICIENCY (EXCESS) OF REVENUES OVER EXPENSES FOR THE YEAR	(29,676)	63,072

NOTES TO THE FINANCIAL STATEMENTS

March 31, 2017

PURPOSE OF THE ORGANIZATION

COACH: Canada's Health Informatics Association was incorporated on October 25, 1976 as a not for profit organization without share capital under the Canada Not-for-profit Corporations Act. The mission of COACH is to promote understanding and adoption of health informatics within the Canadian health system through professional development, advocacy and a strong and diverse membership. The organization is a not-for-profit organization under section 149(1) of the Income Tax Act (Canada) and as such, is exempt from the payment of corporate income taxes.

1. **SIGNIFICANT ACCOUNTING POLICIES.** The financial statements were prepared in accordance with Canadian accounting standards for not-for-profit organizations in Part III of the CPA Handbook and include the following significant accounting policies

Financial Instruments

The Association initially measures its financial assets and liabilities at fair value. The Association subsequently measures all its financial assets and financial liabilities at amortized cost. Changes in fair value are recognized in the statement of operations. Financial assets measured at amortized cost include cash and accounts receivable. Financial liabilities measured at amortized cost include accounts payable.

Use of Estimates

The preparation of financial statements in accordance with Canadian accounting standards for not-for-profit organizations requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the reporting date and the reported amounts of revenues and expenses for the reporting period. Actual results could differ from these estimates. These estimates are reviewed periodically and adjustments are made, as appropriate, in the statement of operations in the year they become known.

Cash and Cash Equivalents

Cash and cash equivalents consist of cash on hand and fixed income investments with maturities of less than 90 days.

Investments

Investments include all investments with original maturities greater than three months but less than one year. Investments are classified as held for trading and are recorded at market value.

Prepaid Expenses

Prepaid expenses are recorded for goods and services being received in the next fiscal year but paid for in the current fiscal year.

Revenue Recognition

The organization follows the deferral method of accounting for contributions. Restricted contributions are recognized as revenue in the year in which the related expenses are incurred. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

All revenues, with the exception of interest, are recognized as revenue when received or receivable, if the amount to be received can be reasonably estimated and collection is reasonably assured. Amounts received in advance of the year of service are recorded as deferred revenue, and subsequently recorded as revenue in the year of service.

Interest is recognized as income when received.

The unrealized gain or loss on investments, being the difference between book value and fair value, is included in the statement of operations. Transaction costs are expensed as incurred.

Donated Property and Services

During the year voluntary services were provided. Because these services are not normally purchased by the Association, and because of the difficulty of determining their fair value, donated services are not recognized in these statements.

NOTES TO THE FINANCIAL STATEMENTS

March 31, 2017

2. **INVESTMENTS.** The investments consist of the following:

	2017 \$	2016 \$
Investment savings account; interest payable based on market rates	123,174	—
Guaranteed investment certificate; .55%, maturing March 5, 2018	21,856	—
Guaranteed investment certificate; .55%, maturing March 7, 2016	—	21,737
	145,030	21,737

The Association's investment policy states that 100% of the investments are to be invested in instruments backed by either the Federal or Provincial Governments or the Canadian Deposit Insurance Corporation.

3. **DEFERRED REVENUE** represents membership fees received in advance of the year of membership.
4. **SCHOLARSHIP FUND** The purpose of the scholarship fund is to provide financial assistance to students to pursue post-secondary studies in health informatics. As at March 31, 2017 \$ 14,489 (2016 \$13,769) of the cash held by the Association are committed to the Scholarship fund.
5. **ANNUAL CONFERENCE** The annual conference revenue represents the organization's share of the net surplus from the conference. The total conference revenue in the March 31, 2017 fiscal year was \$1,478,889 (March 31, 2016 fiscal year: \$1,656,005) and total conference expenses in the March 31, 2017 fiscal year were \$1,080,885 (March 31, 2016 fiscal year: \$1,148,895). The conference is hosted by three parties: COACH, CIHI and Canada Health Infoway. There is a 3 year agreement in place. The revenue split for 2017 is COACH 80%, CIHI 10% and Infoway 10%. The revenue split for 2018 will be COACH 80%, CIHI and Infoway each 10%.
6. **COMMITMENTS**
- The Association is committed to a contract with Base Consulting for management services for the operation of the organization for the period September 1, 2015 to May 31, 2017. The commitment for the May 31, 2017 fiscal year is \$21,354.
 - The Association is committed to a three year contract with International Conference Services for management of the annual conference for 2016, 2017, and 2018. The annual obligation under the contract is \$182,000 for 2016, \$187,000 for 2017 and \$192,000 for 2018. In addition, International Conference Services is paid a profit share of 20% of any surplus in excess of \$400,000.
7. **COMPARATIVE EXPENSES** The March 31, 2016 expenses and revenues were reclassified to the financial statement presentation adopted for the 2017 fiscal year.
8. **FINANCIAL INSTRUMENTS** The Association is exposed to various risks through its financial instruments. The following presents the Association's risk exposures and concentrations at March 31, 2017.

Credit risk is the risk that one party to a financial instrument will fail to discharge an obligation and cause the other party to incur a financial loss. The Association's credit risk would occur with their accounts receivable. Actual exposure to credit losses has been minimal in prior years. The allowance for doubtful accounts is \$0 (2016: \$0). **Liquidity Risk** is the risk the Association will encounter difficulties in meeting obligations associated with financial liabilities. The Association is exposed to this risk mainly in respect of its accounts payable. The Association expects to meet these obligations as they come due by generating sufficient cash flow from operations. There has been no change in the risk assessment from the prior period.

Market Risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk comprises three types of risks: currency risk, interest rate risk and other price risk. **Currency Risk** is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. The Association is not exposed to foreign currency risk. **Interest Rate Risk** is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Association is not exposed to fair value risk due to changes in market rates of interest. **Other Price Risk** is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices (other than those arising from interest rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market. The Association is not exposed to other price risk.

Thank you, volunteers!

We couldn't have done it without you.

COACH volunteers are the heart and soul of the association.
Your time and talents in the past year have benefited all COACH members
as well as the health informatics profession. Thank you!



Interested in volunteering with COACH?
Visit coachorg.com for more information.

COACH: Canada's Health Informatics Association connects, inspires, and educates the digital health professionals creating the future of health in Canada. Our members are a diverse community of accomplished, influential professionals working to make a difference in advancing healthcare through information technology. COACH fosters network growth and connection; brings together ideas from multiple segments for incubation and advocacy; supports members through professional development at the individual and organizational level; and advocates for the Canadian digital health industry.

For more information, visit coachorg.com.

COACH Mailing Address:
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Phone: 647.775.8555. Email: info@coachorg.com

